

Frequently Asked Questions

What services does That Bucketlist Duo provide?

We offer comprehensive travel planning and booking services, including flights, accommodations, car rentals, tours, and activities. We specialize in a range of travel needs including family vacations, luxury escapes, corporate travel, destination weddings, special events and more!

How do I book a trip with That Bucketlist Duo?

Simply contact us via phone, email, or our website with your travel details, preferences, and budget. We will create a tailored itinerary and manage all bookings to ensure a seamless travel experience.

What are the benefits of using That Bucketlist Duo?

Our expertise in the travel industry allows us to provide personalized service, access to exclusive deals, and detailed planning. We handle all aspects of your trip, ensuring a stress-free and enjoyable experience.

Are your prices competitive?

Yes, we offer competitive pricing and are committed to matching any price you find. We strive to deliver exceptional value and ensure you get the best possible deals.

Do you charge fees for your services?

Our fees are transparent and depend on the specific services provided. We will inform you of any applicable charges before finalizing your booking, with most compensation coming from supplier commissions or service fees.

Can you assist with last-minute bookings?

Yes, we can help with last-minute arrangements and often have access to special deals or availability not publicly listed. For the best quotations, we recommend booking as early as possible.

What information should I provide when booking a trip?

Provide details such as your travel dates, destinations, accommodation preferences, budget, and any special requests. The more information you share, the better we can tailor your itinerary to meet your needs.

How do you handle travel issues or emergencies?

We offer support 24/7 to assist with any issues that may arise during your trip. Our team is dedicated to resolving problems quickly and ensuring your travel experience remains smooth.

Can you assist with travel insurance?

Yes, we offer travel insurance and can help you select a policy that provides coverage for medical emergencies, trip cancellations, and other unforeseen events.

How can I verify That Bucketlist Duo's credibility?

We are licensed and certified, and members of professional organizations. Positive client reviews and our affiliation with Inteletravel, which provides ABTA and ATOL protection, further attest to our reliability.

What if I need to cancel or change my booking?

Cancellation or change policies depend on the supplier's terms and conditions. We will assist you with the process and inform you of any fees or penalties associated with modifications.

Do you handle group travel arrangements?

Yes, we specialize in organizing group travel, including family reunions, corporate events, and special celebrations. We manage all logistics to ensure a successful and memorable group experience.

Can you provide advice on visa and passport requirements?

We offer guidance on visa and passport requirements for your destination but do not handle visa processing directly. We will help you understand what documents you need and how to apply.

How far in advance should I book my trip?

Booking well in advance is advisable to secure the best rates and availability. For complex itineraries or peak travel seasons, we recommend booking several months ahead.

Do you offer discounts or special deals?

We often have access to exclusive promotions and packages. We will work to find the best available deals and apply any applicable discounts to your booking.

What if I have special requirements or needs for my trip?

Inform us of any special requirements, such as dietary needs, accessibility concerns, or specific preferences. We will make arrangements to ensure your needs are met throughout your trip.

How do you stay updated on travel trends and changes?

We stay informed through industry news, professional training, and resources provided by our esteemed suppliers, partners and host agency. This allows us to offer the latest information and best practices.

How can I provide feedback or a review of my travel experience?

We welcome all feedback and reviews. You can share your experience directly with us or post on review platforms. Your input helps us improve our services and assists future travelers.

How can I join your team?

If you are interested in joining our team, please visit our website for current career opportunities or contact us directly with your resume and cover letter. We look forward to hearing from motivated and passionate individuals!

Who is Inteletravel and what is their role?

Inteletravel is our host agency, providing essential industry support and resources. They hold ABTA and ATOL protection, ensuring your bookings are secure and protected.

What if my holiday goes wrong or I encounter issues during my trip?

Our team provides 24/7 support to address any issues that arise during your travel. We are here to help resolve problems and ensure your trip remains enjoyable and hassle-free.

Why should I use That Bucketlist Duo instead of booking directly?

Using us offers personalized service, expert advice, and access to exclusive deals. We manage all details, saving you time and ensuring a well-planned, memorable travel experience.

Are there any hidden costs or markups with your services?

There are no hidden costs or markups. We are transparent about pricing and work to provide you with the best deals available, ensuring exceptional value for your travel.

Can I use my loyalty points to make a booking with That Bucketlist Duo?

While we cannot directly process loyalty points, we can advise you on the best deals and guide you through the process if you decide to use your points for booking.